

Gaston Medical Group, P.A.

660 Summit Crossing Place

Gastonia, NC 28054

704-867-0739

August 28, 1996

I am very pleased to recommend Digital Transcription, Inc. for your medical transcription needs. These are the main reasons I am so pleased with DTI:

The superior quality of their work.

The true next day turn around that they provide.

The commitment to quality customer service. We experience it every day.

The individual log sheets they provide for each doctor – this was not available with the other services that we used.

The proofreading they do before the work is sent back to us. The dictation is beautiful. The names are spelled correctly and the MR numbers are correct.

I just like working with Ralph and Carol Bass. It seems like I have known them for a long time. As a result, I find it both easy and a real pleasure to be associated with them.

Lastly, Digital Transcription, Inc. is prepared to grow with us into the next century on the information superhighway. They are willing to work with us on some high tech answers for tomorrow's medical records problems. Most medical records offices have never heard of the procedures that DTI and we have already put together, such as the comma delimited patient record and the Homelink appointment scheduling that we use. With such flexibility and foresight we feel we can grow together as a team.

Sincerely,



Dorothy Gibson, C.M.A.
Director of Medical Records.